NSSS M&E Dashboard

Supported by Social Security Policy Support (SSPS) Programme

Introduce Dashboard Concept
Origins of the idea

1

The NSSS calls for M&E reforms

To improve M&E across entire Social Security System

To provide regular information for policymakers

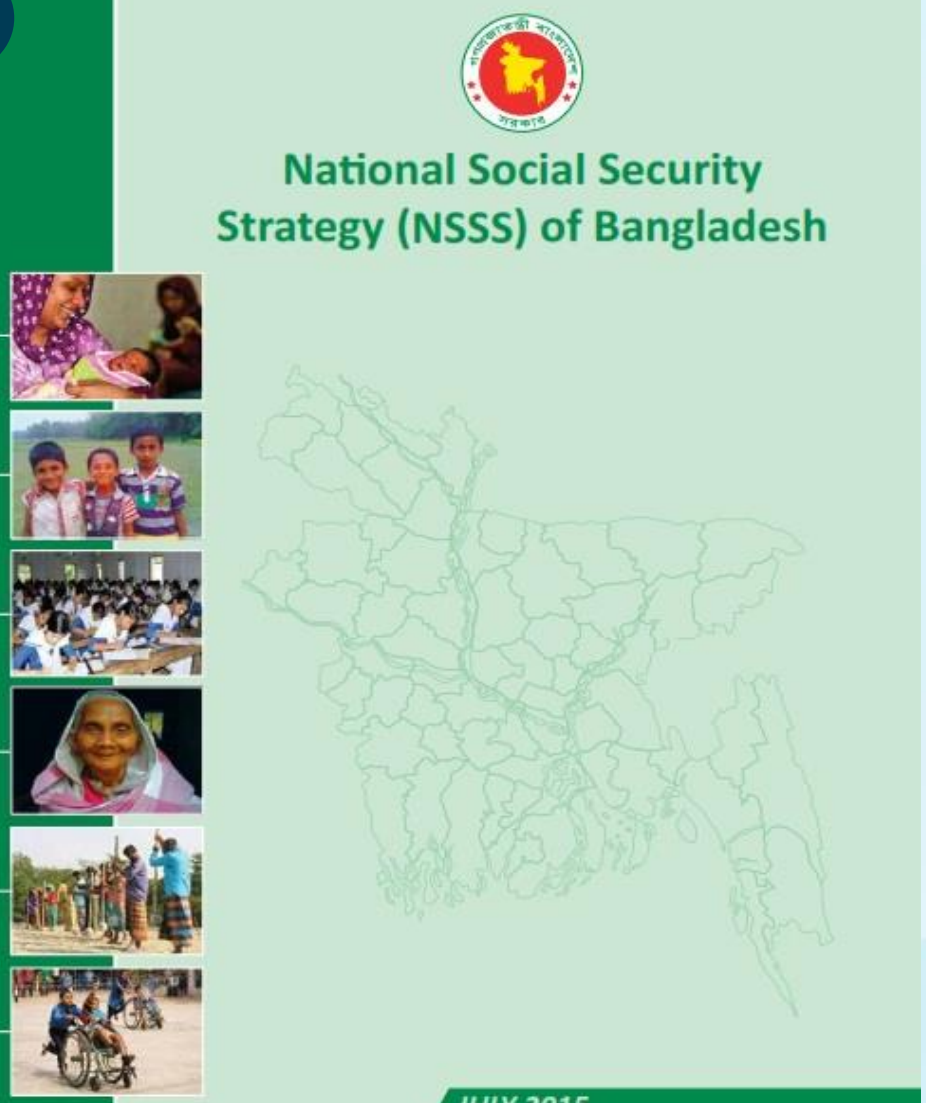
2

In 2019, a NSSS Implementation Review was conducted

The Review showed progress to date of NSSS Reforms

The Review included Recommendations

1

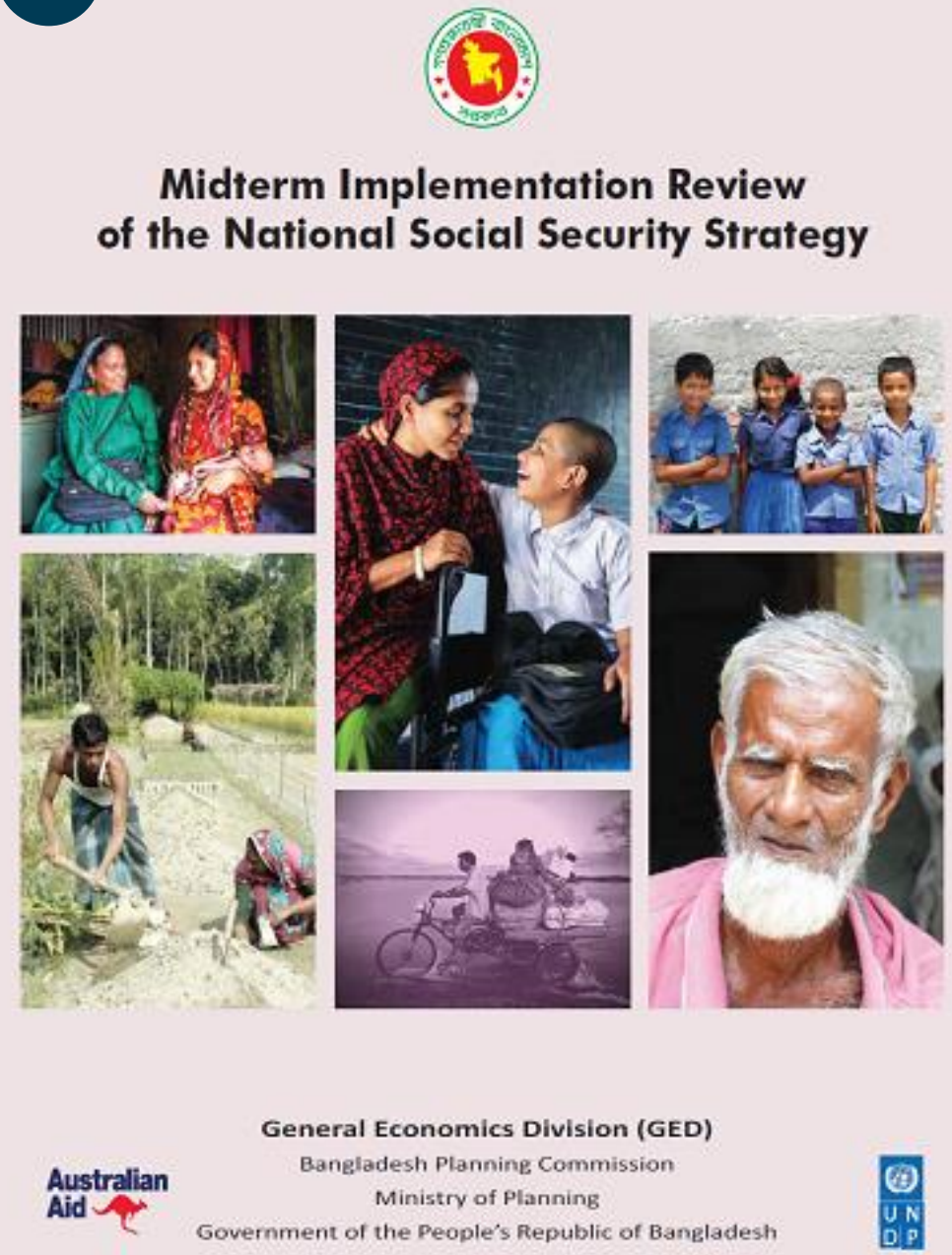


NSSS M&E Reforms

- Formalise a system of M&E at the national level
- Provide a platform for implementing results-based monitoring of the entire social security system
- Make available M&E data for viewing by CMC
- Ability to prepare annual reports on the performance of NSSS, including reforms and entire system delivery

General Economics Division (2015) *National Social Security Strategy (NSSS) of Bangladesh*, pp. 82 – 90.

2

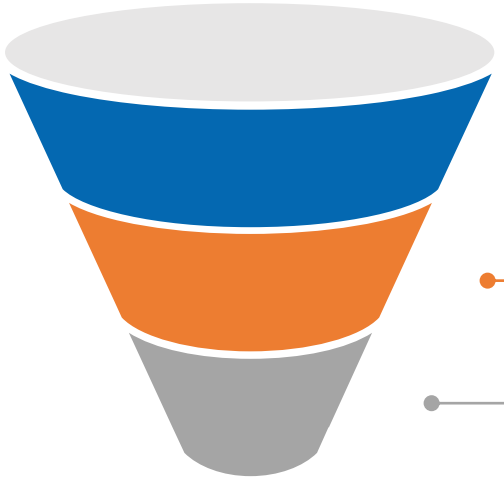


NSSS Implementation Review, Recommendation 7

- Setting up a web-based NSSS implementation dashboard for all the line ministries can also be helpful in sharing information
- From this dashboard, each ministry will be able to obtain information on the progress being made by other line-ministries including cross-cutting issues
- Meeting details as well as other relevant information can be uploaded online for wider dissemination
- The GED can commission a study for designing an appropriate NSSS dashboard

Assessment Overview
Scope of Work

Social Security Policy Support (SSPS) Programme has conducted the study based on NSSS Implementation Review Recommendation 7 and the NSSS vision



The study included

- Assessment of current M&E landscape, including MISs
- Exploring the feasibility and possible scope of a dashboard
- Designing an actionable framework from which to develop a dashboard

Assessment Overview
Completed Scope of Work

Document Review

NSSS

NSSS Implementation Review

FD SP Budget Reports

NSSS Action Plan

SSN M&E Manuals / Documents

SSN MIS Operational Manuals

Single Registry Assessment

SPBMU Reports

Other Project Documents

Other International Resources

Focus Group Discussion

- Cabinet Division
- MoSW
- DSS
- MoCHTA
- MoF
- MoWCA
- DWA
- MoPME
- MoDMR
- DDM
- MoLE
- LGD

KIIs and MIS System Analysis

- DSS MIS
- DWA VGD MIS
- DWA MCBP MIS
- DDM MIS
- EGPP MIS
- DTE MIS
- MoF MIS
- SPBMU MIS
- BRAC MIS

Comparative Dashboard Review

- Somalia Unified Social Registry
- Uganda Single Registry for Social Protection
- World Social Protection Database (WSPDB)
- Atlas of Social Protection Indicators of Resilience and Equity (ASPIRE)
- Social Protection Responses to COVID-19 in the Global South
- World Inequality Database
- Our World in Data
- Social Protection Performance Monitor (SPPM)
- European Statistical Recovery Dashboard
- Social Protection Group Mapping Dashboard
- Social Digital Dashboard
- Delta 8.7 Global Dashboard

Conceptual Framework Design

- Frontend Functionality
- Advantageous Features
- Backend Infrastructure
- Governance Arrangement
- Development Needs
- Development Methodology

2 Components

1

NSSS Reform Tracking

2

Social Protection M&E Data

Component 1: NSSS Action Plan Reform Tracking

- **NSSS Reform Tracking**
- Utilise the NSSS Action Plan 2021-26 format
- Re-create the Action Plans
- Add functionality

No.	Objectives	Activities	Performance Indicators	Timeframe	Responsible Ministry	Shared Responsibility
1.	**Strengthen Old Age Allowance Programme**	Set age threshold to 60 for male and female both	Circular issued	June 2017	Ministry of Social Welfare	Finance Division
		Make the programme universal for eligible people	Coverage increased annually by 15%	Annually for next five years	Ministry of Social Welfare	Finance Division
		Increase allowance to Tk. 500 per month	Allowance fixed at Tk. 500 per month	2016 (done)	Ministry of Social Welfare	Finance Division
		Review benefit value in course of changing circumstances like inflation etc.	Allowance increased periodically	Each year	Ministry of Social Welfare	Finance Division
		Make list of people above age of 90 and provide special benefit to them	Fund allocated	Periodically	Ministry of Social Welfare	Finance Division

Component 1:
NSSS Action Plan Reform Tracking

NSSS Reform Tracking

- Dashboard component for inter-ministerial coordination that displays NSSS Action Plan reform progress
  - By CMC/Focal Point/M&E Committee
  - by Line Ministry
  - by Thematic Cluster
  - by All Implementing Ministries
  - System Administrator

- Re-create Action Plan
  - Objectives
  - Activities (reform required)
  - Performance Indicator (measurement of status)
  - Timeframe

- Add functionality
  - Status (completed, incomplete, in-progress)
  - Manual comments on status
  - Evidence upload ability
  - Ability to generate dynamic reports
  - Ability to search

Component 2: Social Protection M&E Data

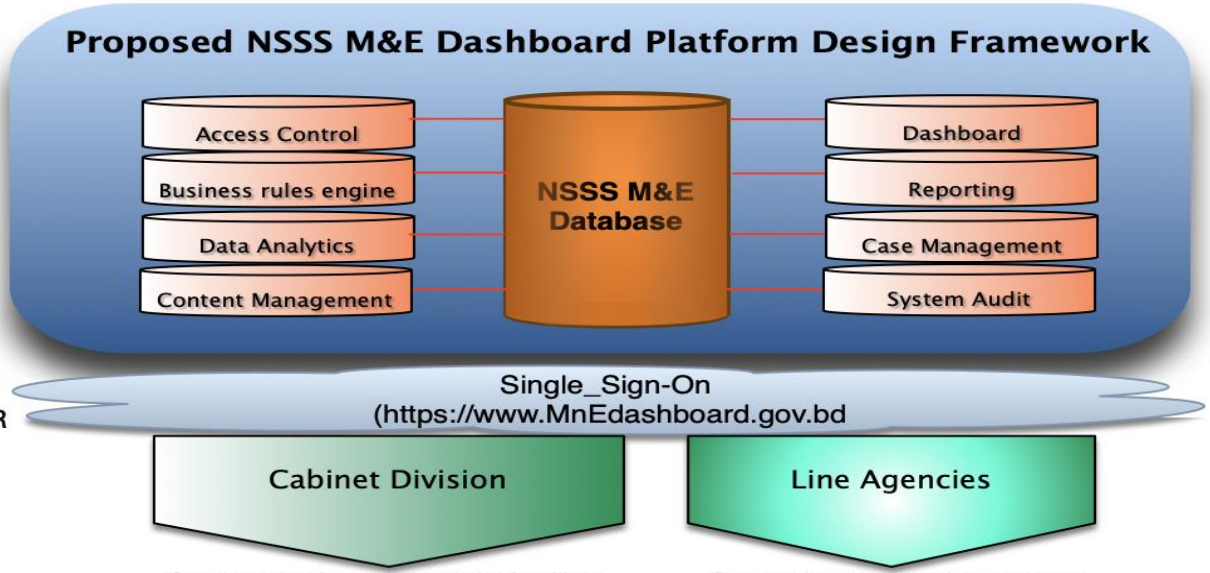
- Dashboard component for inter-ministerial coordination that displays SSN M&E data
  - by Line Ministry
  - by All Implementing Ministries
  - By Life Cycle
  - by Thematic Cluster

- Create a dashboard interface
  - User layout
  - SSN list

- Types of data
  - Number of active beneficiaries
  - Number of cumulative beneficiaries
  - Benefit values
  - Cumulative benefit values between dates
  - Disaggregated data (gender, rural/urban, target group)

- Add functionality
  - View dynamic data
  - Ability to generate dynamic reports
  - Ability to search

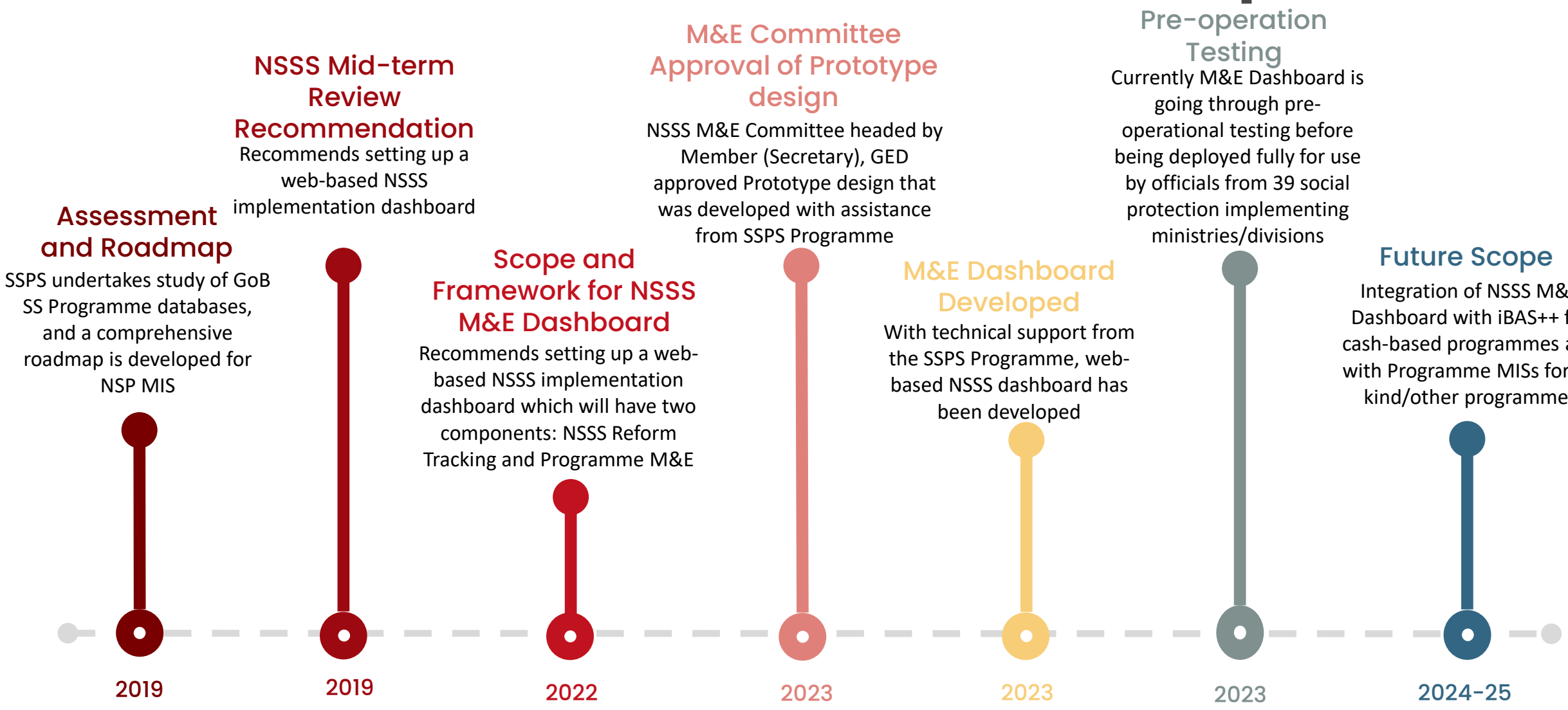
NSSS M&E Dashboard Platform Design Framework



KEY FUNCTIONALITY

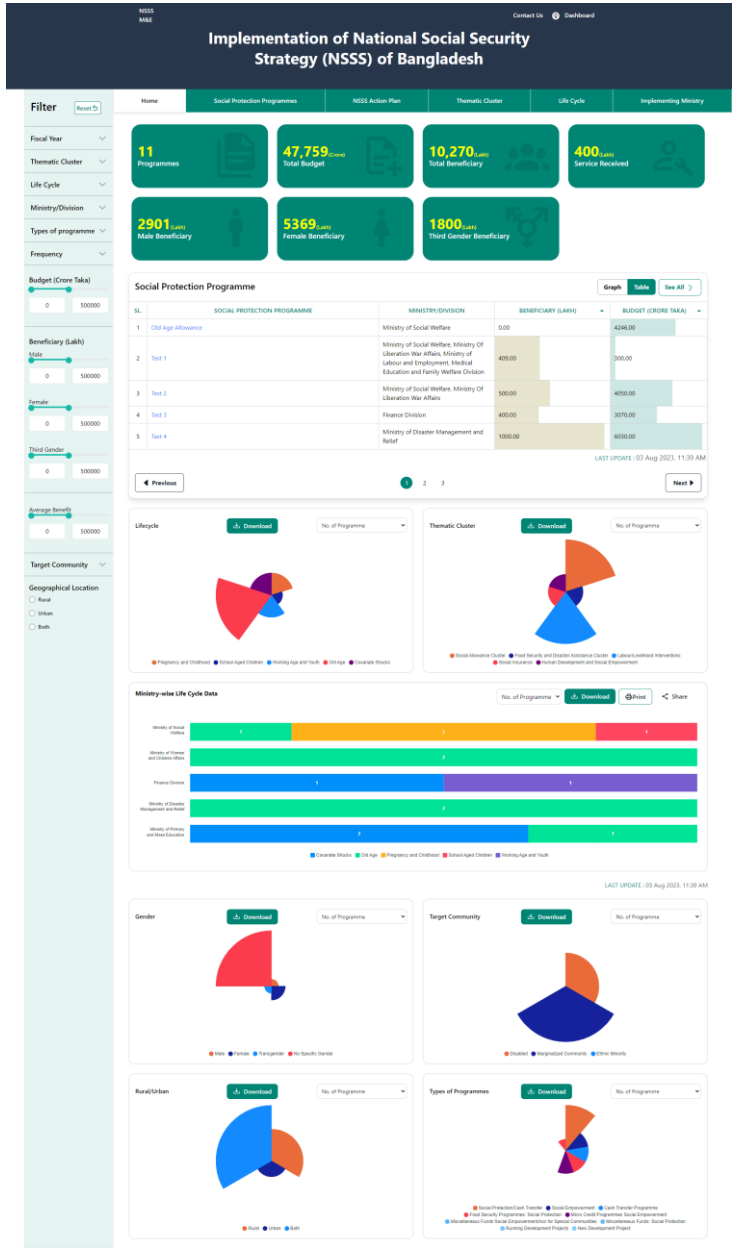
Cabinet Division	Line Agencies
Creates login credentials for line agencies	Securely access the system using Internet and authorized login credentials
Provides operational level support to line agencies; user training	Uploads NSSS M&E data in the specified format (Online data entry, Excel or API integration)
Monitors the activities through the system	Track and manage the data archives
Generates NSSS M&E reports and other information based on the data submitted by the line agencies for program monitoring and policy formulation	Online case registration in case of any issues/problems arise

NSSS M&E Dashboard Roadmap

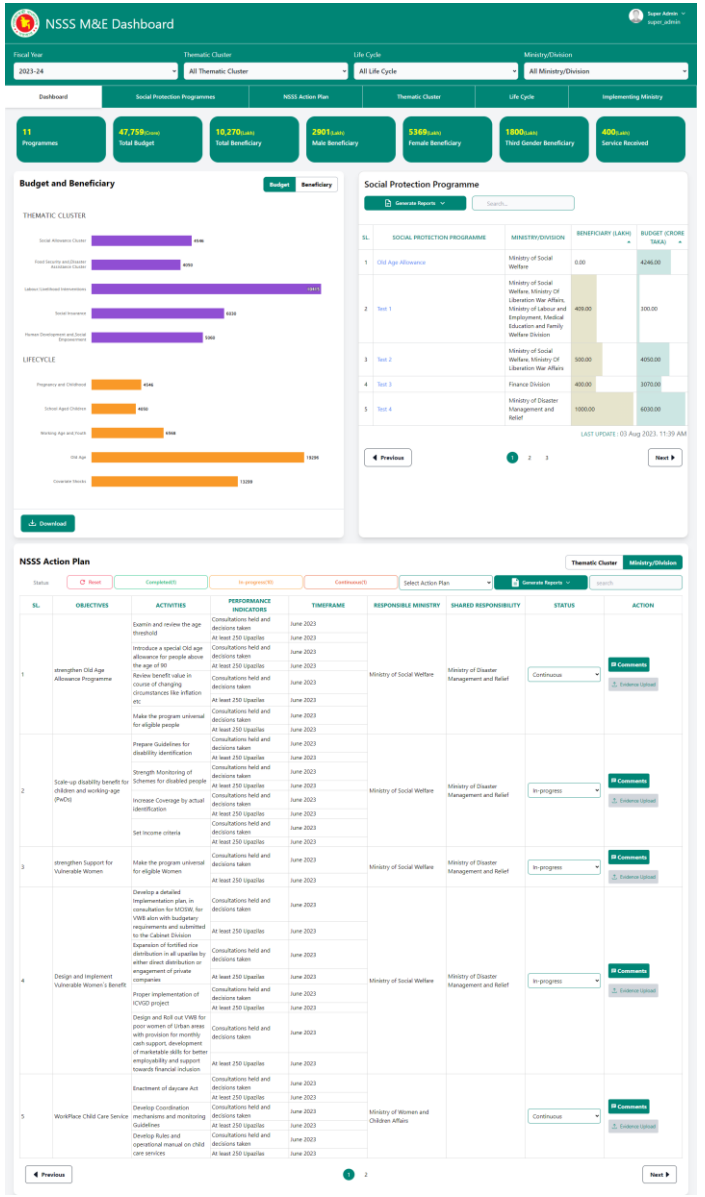


M&E Dashboard Features

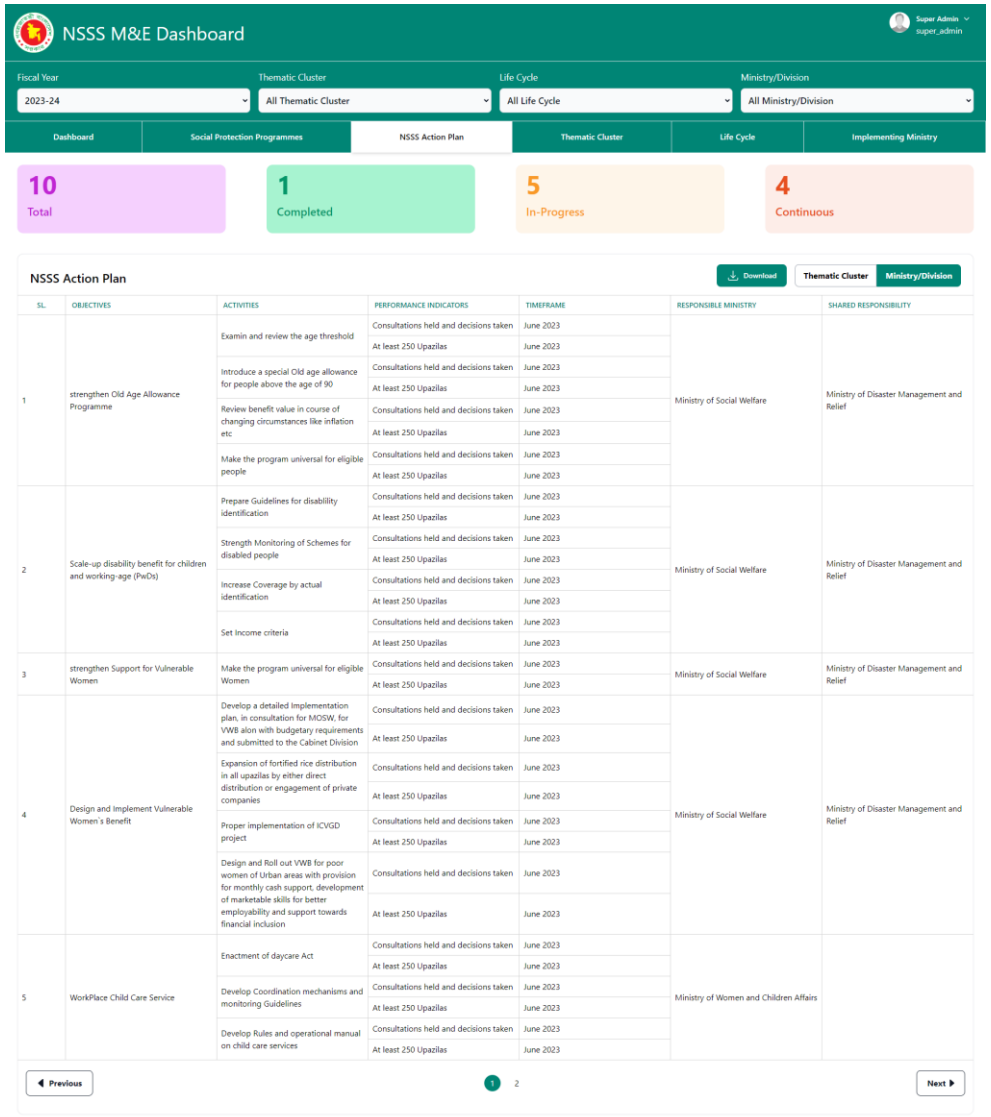
Landing Page



Dashboard

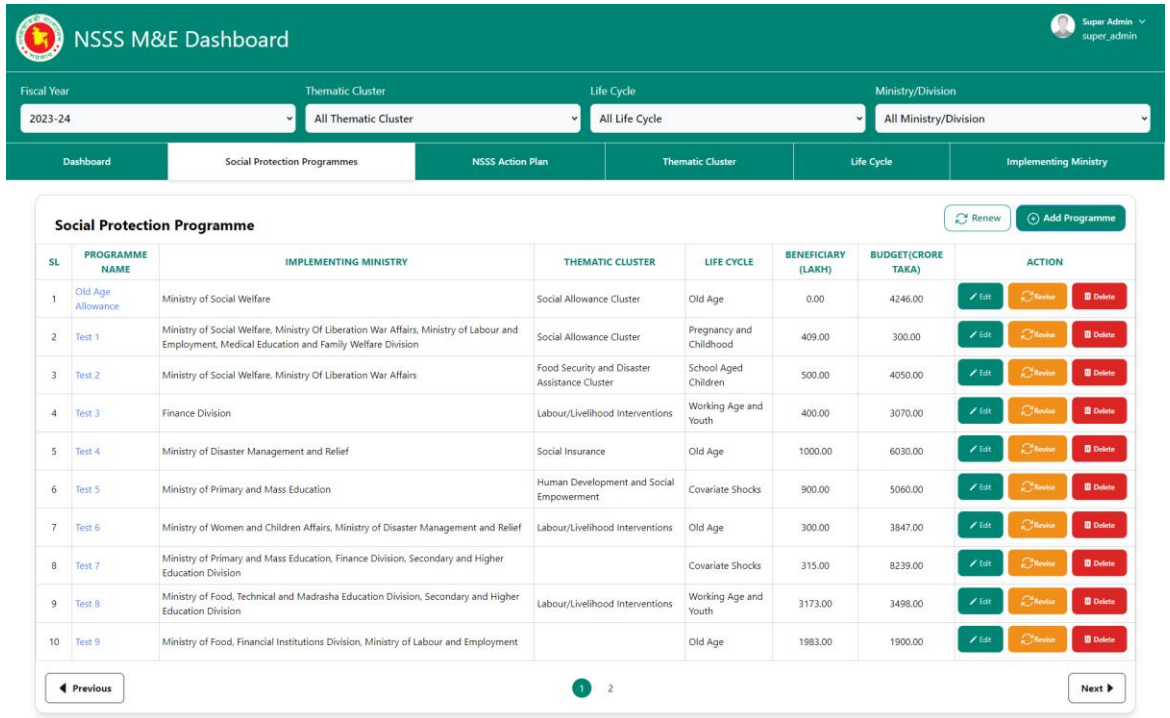

NSSS M&E Dashboard
Fiscal Year
2023-24
Thematic Cluster
All Thematic Cluster
Life Cycle
All Life Cycle
Ministry/Division
All Ministry/Division
Dashboard
Social Protection Programmes
NSSS Action Plan
Thematic Cluster
Life Cycle
Implementing Ministry
11
Programmes
47,759
Total Budget
18,270
Total Beneficiary
2901
Male Beneficiary
5369
Female Beneficiary
1800
Third Gender Beneficiary
400
Service Received
Budget and Beneficiary
Budget
Beneficiary
THEMATIC CLUSTER
LIFECYCLE
Download
Social Protection Programme
Generate Reports
SL
SOCIAL PROTECTION PROGRAMME
MINISTRY/DIVISION
BENEFICIARY (LAKH)
BUDGET (CRORE TAKA)
Old Age Allowance
Ministry of Social Welfare
Text 1
Text 2
Text 3
Finance Division
Text 4
Ministry of Disaster Management and Relief
Previous
Next
NSSS Action Plan
Thematic Cluster
Ministry/Division
Select Action Plan
Generate Reports
SL.
OBJECTIVES
ACTIVITIES
PERFORMANCE INDICATORS
TIMEFRAME
RESPONSIBLE MINISTRY
SHARED RESPONSIBILITY
STATUS
ACTION
strengthen Old Age Allowance Programme
Ministry of Social Welfare
Ministry of Disaster Management and Relief
Continuous
Comments
Scale-up disability benefit for children and working-age (PwDs)
In-progress
strengthen Support for Vulnerable Women
Design and Implement Vulnerable Women's Benefit
WorkPlace Child Care Service
Ministry of Women and Children Affairs
Previous
Next

NSSS Action Plan Implementation Tracking

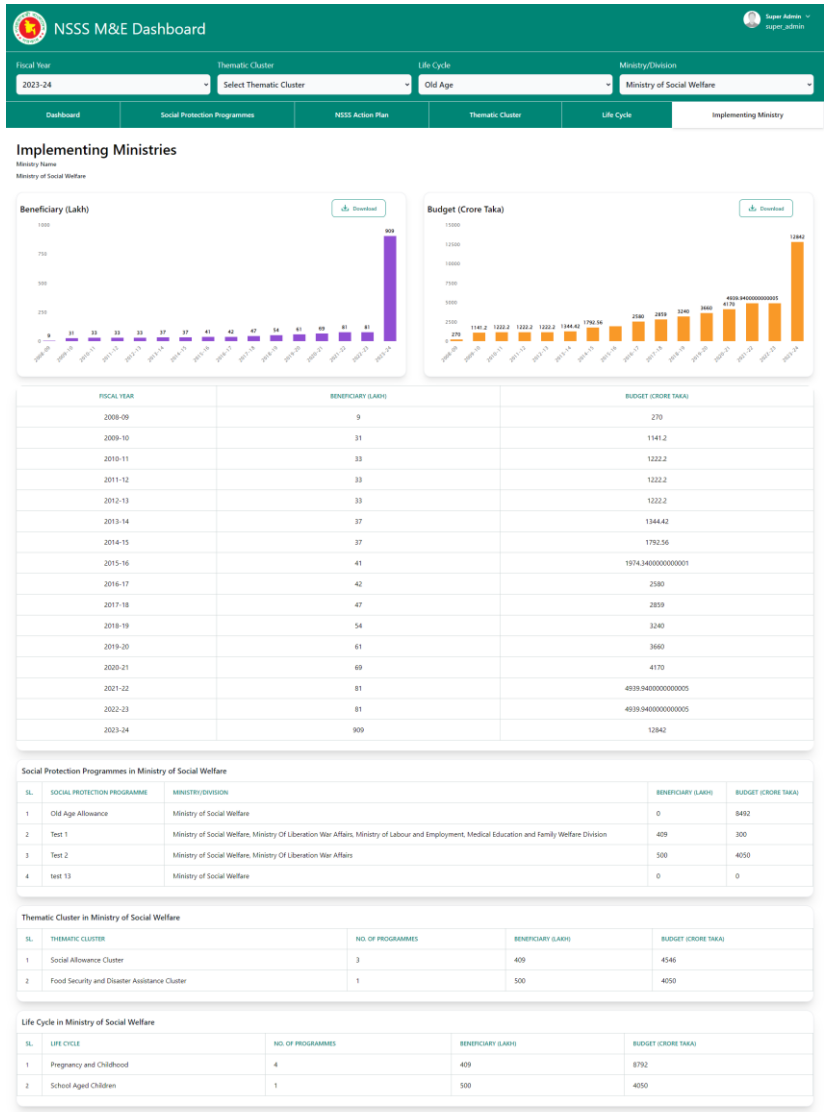


SL.	OBJECTIVES	ACTIVITIES	PERFORMANCE INDICATORS	TIMEFRAME	RESPONSIBLE MINISTRY	SHARED RESPONSIBILITY
1	strengthen Old Age Allowance Programme	Examin and review the age threshold	Consultations held and decisions taken	June 2023	Ministry of Social Welfare	Ministry of Disaster Management and Relief
			At least 250 Upazilas	June 2023		
		Introduce a special Old age allowance for people above the age of 90	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Review benefit value in course of changing circumstances like inflation etc	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Make the program universal for eligible people	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
2	Scale-up disability benefit for children and working-age (PwDs)	Prepare Guidelines for disablility identification	Consultations held and decisions taken	June 2023	Ministry of Social Welfare	Ministry of Disaster Management and Relief
			At least 250 Upazilas	June 2023		
		Strength Monitoring of Schemes for disabled people	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Increase Coverage by actual identification	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Set Income criteria	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
3	strengthen Support for Vulnerable Women	Make the program universal for eligible Women	Consultations held and decisions taken	June 2023	Ministry of Social Welfare	Ministry of Disaster Management and Relief
			At least 250 Upazilas	June 2023		
4	Design and Implement Vulnerable Women's Benefit	Develop a detailed Implementation plan, in consultation for MOSW, for VWB alon with budgetary requirements and submitted to the Cabinet Division	Consultations held and decisions taken	June 2023	Ministry of Social Welfare	Ministry of Disaster Management and Relief
			At least 250 Upazilas	June 2023		
		Expansion of fortified rice distribution in all upazilas by either direct distribution or engagement of private companies	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Proper implementation of ICVGD project	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Design and Roll out VWB for poor women of Urban areas with provision for monthly cash support, development of marketable skills for better employability and support towards financial inclusion	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
5	WorkPlace Child Care Service	Enactment of daycare Act	Consultations held and decisions taken	June 2023	Ministry of Women and Children Affairs	
			At least 250 Upazilas	June 2023		
		Develop Coordination mechanisms and monitoring Guidelines	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		
		Develop Rules and operational manual on child care services	Consultations held and decisions taken	June 2023		
			At least 250 Upazilas	June 2023		

Social Protection Programmes



Implementing Ministry



FISCAL YEAR	BENEFICIARY (LAKH)	BUDGET (CRORE TAKA)
2008-09	9	270
2009-10	31	1141.2
2010-11	33	1222.2
2011-12	33	1222.2
2012-13	33	1222.2
2013-14	37	1344.42
2014-15	37	1792.56
2015-16	41	1974.3400000000001
2016-17	42	2580
2017-18	47	2859
2018-19	54	3240
2019-20	61	3660
2020-21	69	4170
2021-22	81	4939.9400000000005
2022-23	81	4939.9400000000005
2023-24	909	12842

Social Protection Programmes in Ministry of Social Welfare

SL.	SOCIAL PROTECTION PROGRAMME	MINISTRY/DIVISION	BENEFICIARY (LAKH)	BUDGET (CRORE TAKA)
1	Old Age Allowance	Ministry of Social Welfare	0	8492
2	Test 1	Ministry of Social Welfare, Ministry Of Liberation War Affairs, Ministry of Labour and Employment, Medical Education and Family Welfare Division	409	300
3	Test 2	Ministry of Social Welfare, Ministry Of Liberation War Affairs	500	4050
4	test 13	Ministry of Social Welfare	0	0

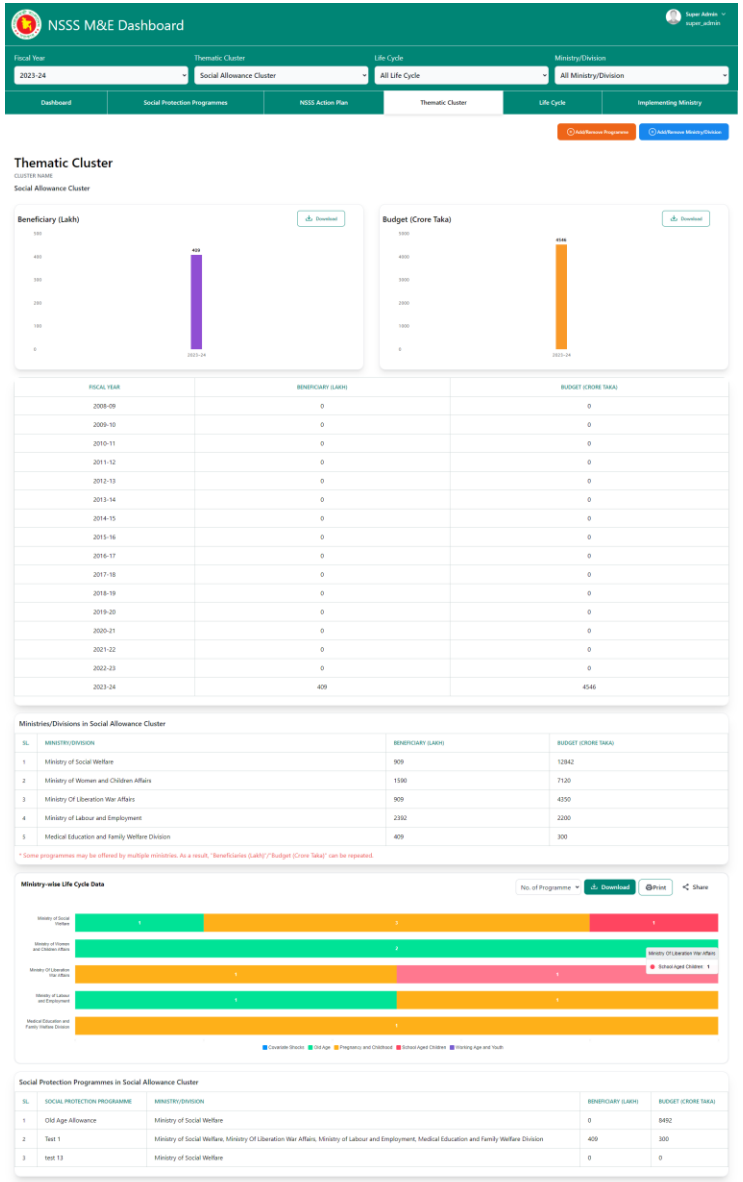
Thematic Cluster in Ministry of Social Welfare

SL.	THEMATIC CLUSTER	NO. OF PROGRAMMES	BENEFICIARY (LAKH)	BUDGET (CRORE TAKA)
1	Social Allowance Cluster	3	409	4546
2	Food Security and Disaster Assistance Cluster	1	500	4050

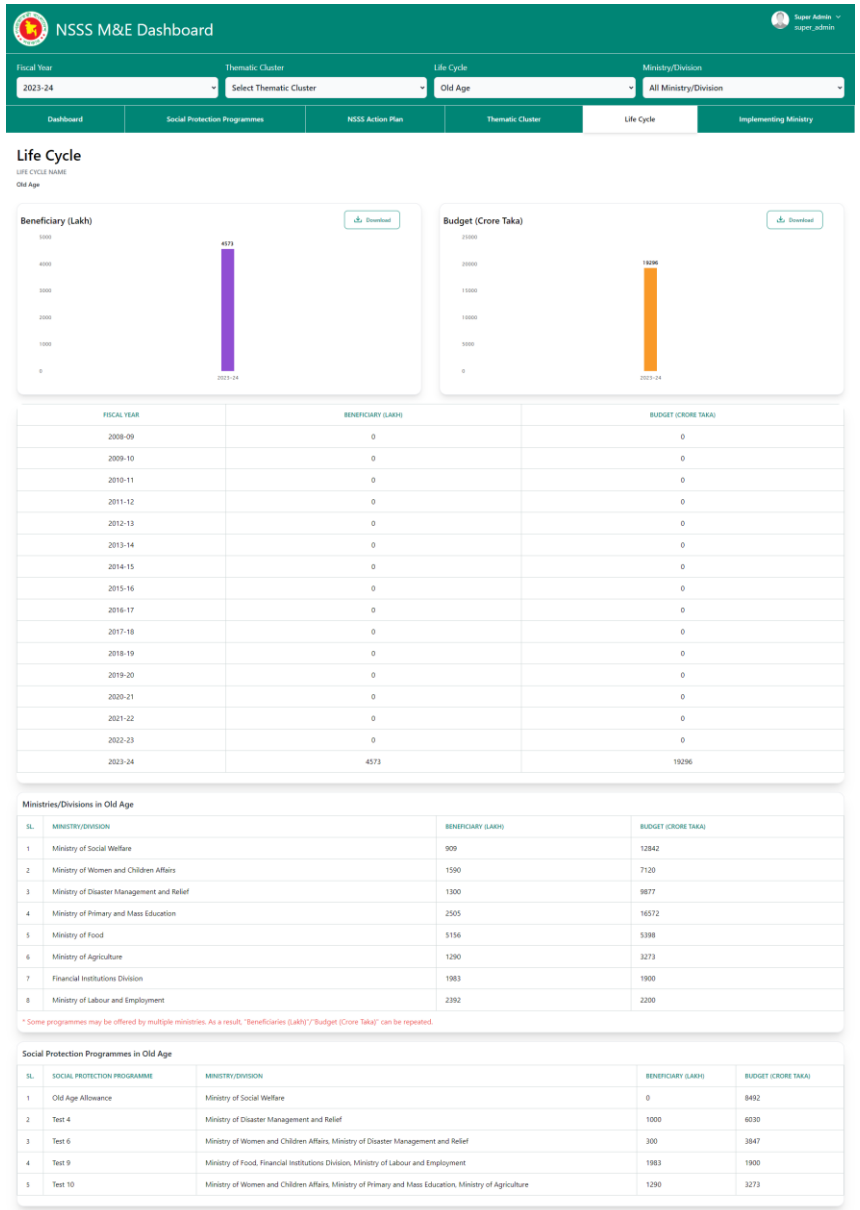
Life Cycle in Ministry of Social Welfare

SL.	LIFE CYCLE	NO. OF PROGRAMMES	BENEFICIARY (LAKH)	BUDGET (CRORE TAKA)
1	Pregnancy and Childhood	4	409	8792
2	School Aged Children	1	500	4050

Thematic Cluster



Life Cycle


NSSS M&E Dashboard
Super Admin
super_admin
Fiscal Year
2023-24
Thematic Cluster
Select Thematic Cluster
Life Cycle
Old Age
Ministry/Division
All Ministry/Division
Dashboard
Social Protection Programmes
NSSS Action Plan
Thematic Cluster
Life Cycle
Implementing Ministry
Life Cycle
LIFE CYCLE NAME
Old Age
Beneficiary (Lakh)
Download
4573
2023-24
Budget (Crore Taka)
Download
19296
2023-24
FISCAL YEAR
BENEFICIARY (LAKH)
BUDGET (CRORE TAKA)
2008-09 0 0
2009-10 0 0
2010-11 0 0
2011-12 0 0
2012-13 0 0
2013-14 0 0
2014-15 0 0
2015-16 0 0
2016-17 0 0
2017-18 0 0
2018-19 0 0
2019-20 0 0
2020-21 0 0
2021-22 0 0
2022-23 0 0
2023-24 4573 19296
Ministries/Divisions in Old Age
SL.
MINISTRY/DIVISION
BENEFICIARY (LAKH)
BUDGET (CRORE TAKA)
1 Ministry of Social Welfare 909 12842
2 Ministry of Women and Children Affairs 1590 7120
3 Ministry of Disaster Management and Relief 1300 9877
4 Ministry of Primary and Mass Education 2505 16572
5 Ministry of Food 5156 5398
6 Ministry of Agriculture 1290 3273
7 Financial Institutions Division 1983 1900
8 Ministry of Labour and Employment 2392 2200
* Some programmes may be offered by multiple ministries. As a result, "Beneficiaries (Lakh)"/"Budget (Crore Taka)" can be repeated.
Social Protection Programmes in Old Age
SL.
SOCIAL PROTECTION PROGRAMME
MINISTRY/DIVISION
BENEFICIARY (LAKH)
BUDGET (CRORE TAKA)
1 Old Age Allowance Ministry of Social Welfare 0 8492
2 Test 4 Ministry of Disaster Management and Relief 1000 6030
3 Test 6 Ministry of Women and Children Affairs, Ministry of Disaster Management and Relief 300 3847
4 Test 9 Ministry of Food, Financial Institutions Division, Ministry of Labour and Employment 1983 1900
5 Test 10 Ministry of Women and Children Affairs, Ministry of Primary and Mass Education, Ministry of Agriculture 1290 3273

Future Scope

- NSSS M&E Dashboard interoperable with iBAS++ and other programme MISs
- Implementation of the recommendation from component 2 of the assessment
- Incorporation from lesson learned from the development of the current version of the dashboard

Australian Aid

UNDP