

Government of the People's Republic of Bangladesh

Cabinet Division

Social Protection Branch

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Minutes of the 2nd Workshop on GO-NGO collaboration in Social Security Programmes.

Date and Time : 03 April 2019, 09.30-01.30 PM.

Venue : Conference Room (1005), Transport Pool Building, Cabinet Division, Secretariat Link Road, Dhaka.

Chairperson : Dr. Md. Shamsul Arefin, Secretary (Coordination and Reforms), Cabinet Division.

Participants : Appendix 'A'.

1. The chairperson inaugurated the workshop with a note of heartiest welcome to the participants followed by a round of brief self-introduction. The chair then appreciated the presence from different ministries/divisions, NGOs and civil society organizations for being part of the collaboration. He accentuated on the importance of GO-NGO collaboration in social security programmes to create a more successful social security system in Bangladesh. He requested the presence to proceed by the agenda. He drew attention of the presence to the presentation on the collaboration between Government and NGOs in Social Protection: Establishment of a Sustainable Platform.

2. PRESENTATIONS (Appendix B)

Summary of the Presentation: Collaboration between Government and NGOs in Social Protection: Establishment of a Sustainable Platform.

Mr. Mohammad Khaled Hasan, Social Protection Specialist (Deputy Secretary) of the SSPS programme briefly shared a presentation on the importance and future scopes of the GO-NGO collaboration in social security in the light of the NSSS. He commented that Bangladesh has experienced establishment of numerous world class NGOs in delivering a range of social services including social security. He mentioned that government is very positive in partnering with the NGO community which yielded a significant result in poverty reduction and human development in the country. The presenter then briefly shared the ToR and the detail modalities of the proposed coordination committee on GO-NGO collaboration as per agenda. He shared that objective of the proposed GO-NGO collaboration platforms is to implement a lifecycle based inclusive social security system in Bangladesh as envisaged in NSSS; to enhance better governance in social protection service delivery system including identification of the genuine beneficiaries; and to establish a tracking system for reducing probable duplication and double dipping problems in social security. He stated that as envisaged in the NSSS, the possible areas of collaboration would include programme consolidation, enhanced support in selection of beneficiaries, strengthening of the GRS and citizen charters and support in delivery of social protection programmes of the government by NGOs.

3. Respected Secretary and the chair of the workshop emphasized that the collaboration between GO and NGOs would play a significant role in the social security implementation in the country. He mentioned that NGOs should play a vital role for real and deserving beneficiary selection at the grassroot levels as they have a community network all over the country to reduce duplication and minimize the leakages in social security programmes. He added that this collaboration with NGOs would support the government in Service Delivery, Grievance Redress System (GRS) and Monitoring and Evaluation systems to establish a thriving and successful social security system in Bangladesh. The chair asked the presences to participate in the open discussion on the formation of a national platform for GO-NGO collaboration in social security. He then requested the presence to share their valuable feedbacks and recommendations on the formation of the committee for GO-NGO collaboration and to develop a comprehensive document on the ideas and modalities of the proposed committee for GO-NGO collaboration.
4. Director, Advocacy for Social Change Technology Partnership Strengthening Unit of BRAC recognized the statement of chair and stated that these identified areas are the things where NGOs can collaborate with government to enhance effective implementation of the social security programmes. He mentioned that BRAC has an enormous learning and experience of good success stories in targeting/beneficiary selection which is internationally recognized. Therefore, BRAC is interested to share its experiences and learning with government and to provide technical expertise in delivery of social security benefits, Grievance Redress System (GRS) and monitoring and evaluation system for strengthening the government mechanism of implementing social security in Bangladesh.
5. Social Security Expert, Social Security Support Reforms Project of European Union, mentioned that NGOs can play their major role and put their valuable inputs in major areas like: in targeting the real beneficiaries, designing or validation of original benefits/identification of needs and measuring effectiveness of benefits or impact of social security benefits on the lives of the beneficiaries.
6. Additional Secretary, Finance Division, stated that as the graduation approach is a well-accepted and quite successful approach in the country so this or similar type of methods can be adopted in social security programmes. However, he emphasized the importance of exploring less costly options than the BRAC model for graduation. He said that government can collaborate with NGOs to cover the hard to reach areas and to identify and address the pocket areas (higher poverty prone areas) under social security programmes. He stated that NGOs can cooperate the government in skill development and livelihood capacity building.
7. Then the participants discussed different aspects of the proposed formation of a GO-NGO Collaboration Committee along with its TOR. The proposed formation of the committee was as follows:

■ Secretary (Coordination and Reforms), Cabinet Division	Chair
■ Additional Secretary (Coordination), Cabinet Division	Member
■ Additional Secretary (Field Administration), Cabinet Division	Member
■ Social Protection Focal Point (MOSW/LGD/MODMR/MOWCA/MOF/MOPME/FID)	Members

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|---|-------------------------|
| ■ Joint Chief, GED and Project Manager, SSPS Programme | Member |
| ■ Executive Director/Deputy Executive Director/Representatives from NGOs (BRAC, MJF, ASA, CARE, PKSF, and similar organizations which participated in the social security conference) | Members |
| ■ Deputy Secretary, GRS, Cabinet Division | Member |
| ■ Deputy Secretary, Social Protection, Cabinet Division, | Member Secretary |

8. In his presentation, Mr. Khaled Hasan mentioned that the responsibility of secretarial supports to the committee might be, alternatively, given to an NGO which would be selected for two years by rotation. It may be discussed. If agreed the first NGO may be selected by Cabinet Division. Then the participants elaborately discussed on the proposed TOR of the committee which was as follows:

- I. To identify major social protection programmes of the NGOs and Civil Society Organizations and examine the possibility of consolidation of the programmes in accordance with the lifecycle based programmes as envisaged in the NSSS;
- II. To create and maintain a repository of major social protection programmes of both Government and NGOs with information about objectives, target groups, budget size, thematic areas and geographic location for spotting overlapping of programmes;
- III. To calculate the total amount of resources spent by the NGO/CSOs in social protection with a view to assessing its volume in terms of GDP;
- IV. To explore scopes of social protection programmes of the government which can be contracted out to NGOs considering the inaccessibility of geographic location of beneficiaries or their being socially excluded;
- V. To find out modalities of involving the NGOs and local government institutes in the filed levels for beneficiary selection by validating or complementing the Proxy Means Data (PMT) which are under process of creation;
- VI. To analyse and recommend how the NGOs can play roles in facilitating social protection related GRS to mitigate grievances of people and reduce exclusion errors and leakages;
- VII. To explore possibilities of engaging the NGOs for M&E of the social protection programmes, particularly for impact evaluation;
- VIII. To find out modalities of cooperation between NGOs and Divisional, District and Upazila Management Committees on social protection as formed by Cabinet Division on 27 August 2018;
- IX. The committee would meet at least four times in a year and can co-opt any member if deemed necessary.

9. Recommendation/Decision

Participants of the workshop provided valuable feedback on the issues that led to make some significant decisions towards sketching the next pathway of the GO-NGO collaboration platform. The decisions were as follows:

- a) Cabinet Division would take measures to form a coordination committee for the GO-NGO collaboration as follows:

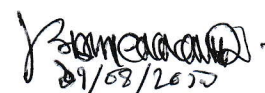
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Formation of the Committee

■ Secretary (Coordination and Reforms), Cabinet Division	Chair
■ Additional Secretary (Coordination), Cabinet Division	Member
■ Additional Secretary (Field Administration), Cabinet Division	Member
■ Social Protection Focal Point (MOSW/LGD/MODMR/MOWCA/MOF/MOPME/FID)	Members
■ Joint Chief, GED and Project Manager, SSPS Programme	Member
■ Executive Director/Deputy Executive Director/Representatives from NGOs (BRAC, MJF, ASA, CARE, PKSF, and similar organizations which participated in the social security conference)	Members
■ Deputy Secretary, GRS, Cabinet Division	Member
■ Deputy Secretary, Social Protection, Cabinet Division	Member Secretary

TOR of the Committee:

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 - II. To create and maintain a repository of major social protection programmes of both Government and NGOs with information about objectives, target groups, budget size, thematic areas and geographic location for spotting overlapping of programmes;
 - III. To calculate the total amount of resources spent by the NGO/CSOs in social protection with a view to assessing its volume in terms of GDP;
 - IV. To explore scopes of social protection programmes of the government which can be contracted out to NGOs considering the inaccessibility of geographic location of beneficiaries or their being socially excluded;
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 - VI. To analyse and recommend how the NGOs can play roles in facilitating social protection related GRS to mitigate grievances of people and reduce exclusion errors and leakages;
 - VII. To explore possibilities of engaging the NGOs for M&E of the social protection programmes, particularly for impact evaluation;
 - VIII. To find out modalities of cooperation between NGOs and Divisional, District and Upazila Management Committees on social protection as formed by Cabinet Division on 27 August 2018;
 - IX. The committee would meet at least four times in a year and can co-opt any member if deemed necessary.
- b) District and Upazila Management Committees on social protection as formed by Cabinet Division on 27 August 2018; will act as root level coordination platform for GO-NGO collaboration in social security programmes.
10. There being no other agenda for discussion, the chair concluded the sessions of the workshop with thanks to all the participants.



Dr. Md. Shamsul Arefin

Senior Secretary (Coordination and Reforms)

Cabinet Division

Appendix 'A'

SL	Participants	Designation	Organization	Contact Info
1.	Mr. Dr. Md. Shamsul Arefin	Secretary (Coordination and Reforms)	Cabinet Division	
2.	AK Mohiuddin Ahmad	Additional Secretary	Cabinet Division	
3.	Md. Abdul Karim (NDC)	Additional Secretary	MOWCA	01715421704
4.	Md. Azizul Alam	Additional Secretary	Finance Division	01712172170
5.	Faizul Islam	Joint Chief and PD of SSPS	GED	01708143510
6.	Mesbah Uddin	Join Secretary	LGD	01715422038
7.	Nazma Mubarak	Joint Secretary	Finance Division	01716604300
8.	Md Saiful Islam	Joint Secretary	Ministry of Food	01712056851
9.	AKM Tipu Sultan	Joint Secretary	MODMR	01556359972
10.	Choudhury Muzzam Ahmad	Deputy Secretary	Cabinet Division	01712881166
11.	Mohammed Jahedul Islam	Deputy Secretary	Cabinet Division	01552310903
12.	Khadiza Nazneen	Deputy Secretary	MOSW	01716340795
13.	Cheris Reid	Project Manager	EU SSSR	01730715746
14.	Md. Iftekhar Hussian	Programme Manger	MJF	01712088526
15.	Abduallah Al Khayrum	Deputy Director	NGOAB	01712444752
16.	Asgar Ali Sabur	Director-PPC	ActionAid	01715329199
17.	Andrew Kettlewell	Key Expert	EU SSSR	01309824467
18.	Murad Bin Aziz	Governance Coordinator	Care Bangladesh	01796586378
19.	AKM Zahirul Haque	Manager (Programme)	PKSF	01844481357
20.	Md. Balayet Hossian	Project manager	HelpAge Int	01729097593
21.	Moon Moon Hossain	Policy Analyst	BRAC	01729070507
22.	Md. Mazedul Islam	Team Leader, ASC	BRAC	01713052920
23.	Md. Shahidul Hossain	Advisor, Planning and Development	MRDI	01815006317
24.	Abu Hsanat Choudhury	Director Programme	ASA	01713045488
25.	Kamrun Nahar	Programme Manager	Gonoshasthya Kendra	01721972635
26.	Aklima Khatun	Director	Gonoshasthya Kendra	01712131765
27.	KAM Morshed	Director (ASCT)	BRAC	01715269115
28.	Aminul Arifeen	Project Manager-SSPS Programme	UNDP	01787687034
29.	Md Abdur Rahman	Head of PDQ	RDRS Bangladesh	01707001415
30.	Md. Jahangir Alam	Thematic Expert	CDD	01713021695
31.	S.M. Siam	Admin and Finance Assistant-SSPS programme	UNDP	01787687033
32.	Mohammad Mahfuzul Bari	ICT Expert-SSPS programme	UNDP	01795078177
33.	Md Mukul Hossain	Project Assistant -SSPS programme	UNDP	01711086100

Appendix 'B' (Full Committee on GO-NGO collaboration in social security was as follows):

1.	Secretary (Coordination and Reforms),	Cabinet Division	Chair
2.	Additional Secretary (Coordination),	Cabinet Division	Member
3.	Additional Secretary (Field Administration),	Cabinet Division	Member
4.	Social Protection Focal Point	MOSW	Member
5.	Social Protection Focal Point	LGD	Member
6.	Social Protection Focal Point	MODMR	Member
7.	Social Protection Focal Point	MOWCA	Member
8.	Social Protection Focal Point	MOF	Member
9.	Social Protection Focal Point	MOPME	Member
10.	Social Protection Focal Point	FID	Member
11.	Joint Chief and Project Director	GED and SSPS Programme	Member
12.	Deputy Secretary, GRS	Cabinet Division	Member
13.	Chief Executive/Deputy Chief Executives/Representative	BRAC	Member
14.	Chief Executive/Deputy Chief Executives/Representative	MJF	Member
15.	Chief Executive/Deputy Chief Executives/Representative	ASA	Member
16.	Chief Executive/Deputy Chief Executives/Representative	CARE Bangladesh	Member
17.	Chief Executive/Deputy Chief Executives/Representative	PKSF	Member
18.	Chief Executive/Deputy Chief Executives/Representative	ActionAid Bangladesh	Member
19.	Chief Executive/Deputy Chief Executives/Representative	TMSS	Member
20.	Chief Executive/Deputy Chief Executives/Representative	BNPS	Member
21.	Chief Executive/Deputy Chief Executives/Representative	MRDI	Member
22.	Chief Executive/Deputy Chief Executives/Representative	Save the Children	Member
23.	Chief Executive/Deputy Chief Executives/Representative	Oxfam International	Member
24.	Chief Executive/Deputy Chief Executives/Representative	HelpAge International	Member
25.	Chief Executive/Deputy Chief Executives/Representative	World Vision Bangladesh	Member
26.	Chief Executive/Deputy Chief Executives/Representative	RDRS	Member
27.	Chief Executive/Deputy Chief Executives/Representative	Plan International	Member
28.	Chief Executive/Deputy Chief Executives/Representative	Gonoshasthya Kendra	Member
29.	Chief Executive/Deputy Chief Executives/Representative	CDD	Member
30.	Deputy Secretary, Social Protection	Cabinet Division	Member Secretary