

# Collaboration between Government and NGOs in Social Protection: Establishment of a Sustainable Platform

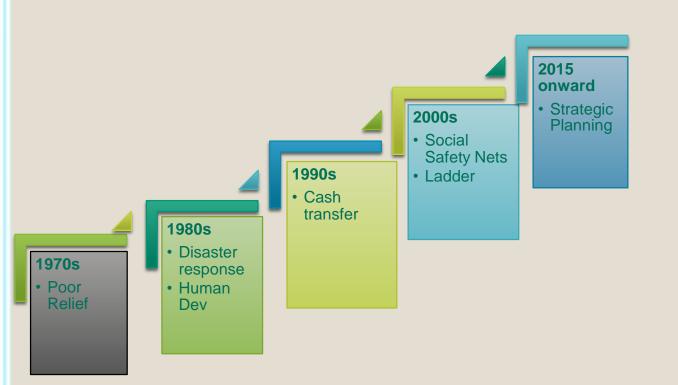


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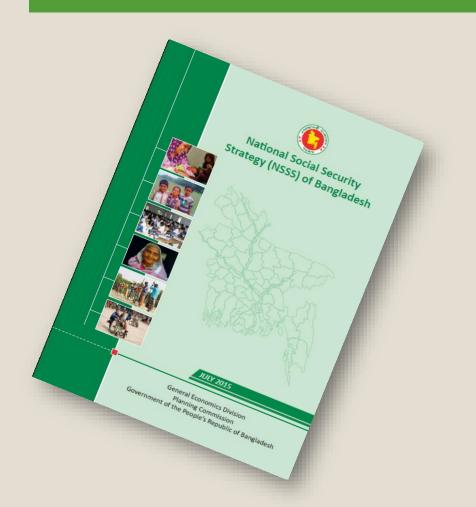
## Evolution of Social Security in Bangladesh



#### A Paradigm Shift



# National Social Security Strategy (NSSS)





Build an inclusive Social Security System (SSS) for all deserving Bangladeshis that effectively tackles and prevents poverty and inequality and contributes to broader human development, employment and economic growth.

## Objectives of GO – NGO Collaboration

To provide a forum for coordination and collaboration between government and non-government organizations having activities in social security programmes for implementing a lifecycle based inclusive social security system in Bangladesh as envisaged in NSSS;

To enhance better governance in social protection service delivery system including identification of the genuine beneficiaries;

To create a system of tracking the contribution of the NGOs in social protection programmes reflecting it in the total social protection spending in the country while reducing probable duplication and double dipping problems.

## Social Protection Spending



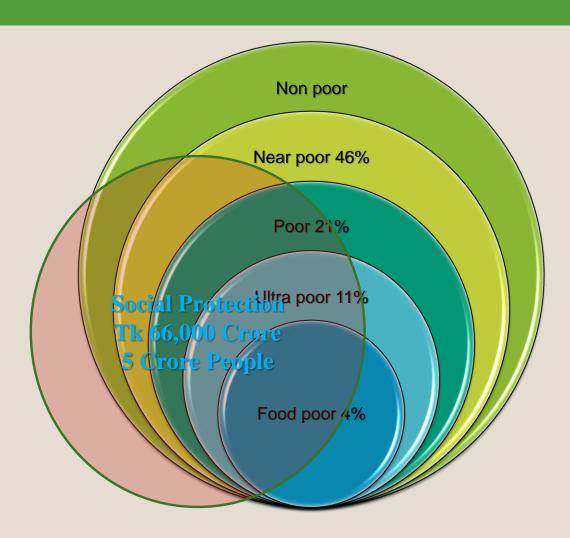
What is total social protection spending in Bangladesh?

#### Informal social protection spending



## Inclusion and Exclusion Errors





## Targeting Methods and NGO Roles

Categorical targeting

Selftargeting Communitybased targeting

**Household Assessments** 

Means Test (income and expenditure and the wealth of a household or individual is considered)

#### Proxy Means Test (PMT)

(the economic conditions are assessed based on statistical estimate of the probability of a household being poor.)



NSSS recommends using PMT scores.

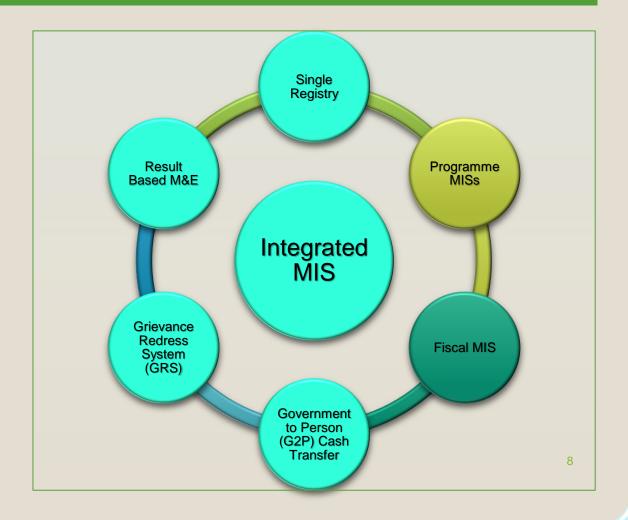
PMT method has least errors, but it is still around 30%

Community validation is taken for reducing errors

NSSS suggests using LGI and NGOs for validation

## NSSS Reforms of Delivery System

NGOs will have contribution and involvement in four major components of social protection delivery mechanism



#### Collaboration in Delivery of Social Security Services/Benefits

Some of the government programmes are being contracted out the NGOs

NSSS stipulates that the Government will continue, and where necessary, deepen the partnership with NGOs

Collaboration will be deeper in delivery of benefits to the marginalized or vulnerable social group.

#### Collaboration in GRS

The NSSS suggests for a GRS so that all citizens have recourse to appeal decisions on selection

Mitigate grievances about instances of misconduct and failures in the delivery of the promised benefits.

The Cabinet Division has been given the responsibility of managing a central GRS

While the local government institutions have also been given some role for GRS implementation.

In addition to that the NGOs and CSOs have been recommended to be involved in grievance mechanism and play vital role in stopping leakages

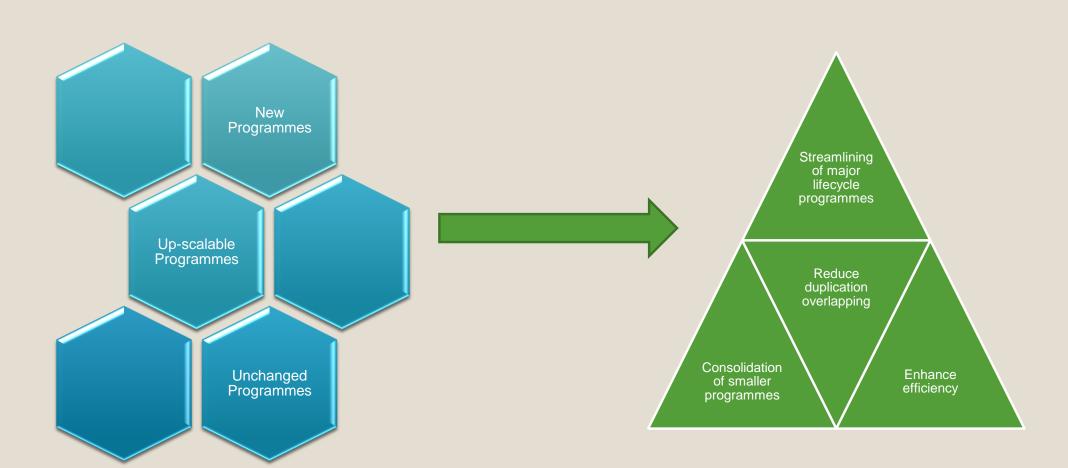
## Collaboration in Monitoring and Evaluation (M&E)

Emphasis on M&E is placed in order to ensure that best results are obtained from the resources spent on Social Security.

It is, therefore, important that there are well-specified mechanisms for disseminating the findings of the M&E.

All information needs to be readily available to stakeholders including Ministries/Divisions and NGOs involved

## Programme Reforms



## New Programmes

Child benefit scheme (0-4 yrs)

#### **National Social Insurance Scheme (NSIS)**

 Unemployment, accident, sickness and maternity insurance under NSIS

**Private voluntary pension** 

Formulation of policy for maintenance of abandoned children

## Up-Scalable Programmes



Primary and Secondary Stipend



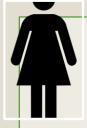
Immunization, child healthcare, nutrition, water and sanitation



Strengthen education and training



Strengthen workfare programmes



Strengthen Vulnerable Women Benefit programme



Childcare across formal and informal employment



Old age allowance



Strengthening programmes for people with disability

## **Unchanged Programmes**

Orphan's programme

School meals programme

Maternal health care

Training programme (for women)

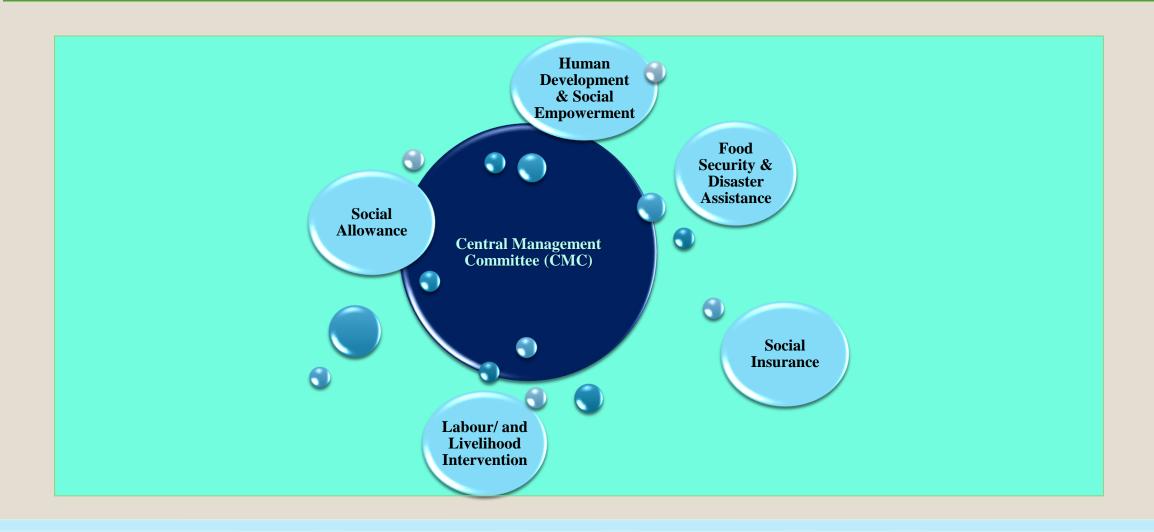
Government service pension

#### **Coordination Mechanism**

Central Management Committee under Cabinet Division Thematic Clusters (5) **Divisional Management Committee District Management Committee Upazila Management Committees** 

Where is the position of NGOs?

### Where in the Thematic Clusters to Fit NGOs



## Utilizing P4D Project

Platforms for Dialogue (P4D) is a project of Cabinet Division, funded by the European Union and implemented through the British Council.

The objective of the project is to enhance an enabling environment for the effective participation of the citizens and civil society in decision making process and accountability mechanism

P4D works in 21 Districts with grassroots level CSO's at this stage.

It promotes the constructive engagement between citizens and civil society with local government at Union and Upazilla levels.

P4D has already been an important forum for collaboration between GO and NGOs, though its scopes are far wider than the purpose of the proposed platform for GO and NGO collaboration in social protection.

The SSPS Programme has a number of areas common with the P4D Project creating scopes for working together.

## Formation of Coordination Committee (Proposed)

Secretary (Coordination and Reforms), Cabinet Division

Additional Secretary (Coordination), CD

Member

Additional Secretary (Reforms), CD

Member

Social Protection Focal Point (MOSW/LGD/MODMR/MOWCA/MOF/MOPME)
 Members

Joint Chief, GED and Project Manager, SSPS Programme
 Member

Representatives from NGOs (BRAC, MJF, ASA, CARE, PKSF, and similar

Organizations which participated in the social security conference)

Members

Deputy Secretary, GRS, Cabinet Division
 Member

Deputy Secretary, Social Protection, Cabinet Division,
 Member Secretary

(Alternatively, an NGO Representative selected for two years by rotation may provide secretarial support. It may be discussed. If agreed the first NGO may be selected by consensus)

# Terms of Reference (ToR) (Proposed)

To identify major social protection programmes of the NGOs and Civil Society Organizations and examine the possibility of consolidation of the programmes in accordance with the lifecycle based programmes as envisaged in the NSSS;

To create and maintain a repository of major social protection programmes of both Government and NGOs with information about objectives, target groups, budget size, thematic areas and geographic location for spotting overlapping of programmes and recommend for bringing similar programmes under wider umbrellas;

To calculate the total amount of resources spent by the NGO/CSOs in social protection with a view to assessing its volume in terms of GDP;

To explore scopes of social protection programmes of the government which can be contracted out or delegated to NGOs considering the inaccessibility of geographic location of beneficiaries or their being socially excluded;

To find out modalities of involving the NGOs and local government institutes in the filed levels for beneficiary selection by validating or complementing the Proxy Means Data (PMT) which are under process of creation;

To analyse and recommend how the NGOs can play roles in facilitating social protection related GRS to mitigate grievances of people and reduce exclusion errors and leakages;

To explore possibilities of engaging the NGOs for M&E of the social protection programmes, particularly for impact evaluation;

To find out modalities of cooperation between NGOs and Divisional, District and Upazila Management Committees on social protection;

The committee would meet at least four times in a year and can co-opt any member if deemed necessary.



