Governance and Integrity in Social Security Programm

Coordination and Reforms Unit

Cabinet Division

Initiatives of Cabinet Division

Concept of Integrity

Behavioural excellence influenced by morality and honesty; and

Adherence to time-tested norms, values, customs and principles of a society.

National Integrity Strategy

সোনার বাংলা গড়ার প্রত্যয়

জাতীয় শুদ্ধাচার কৌশল

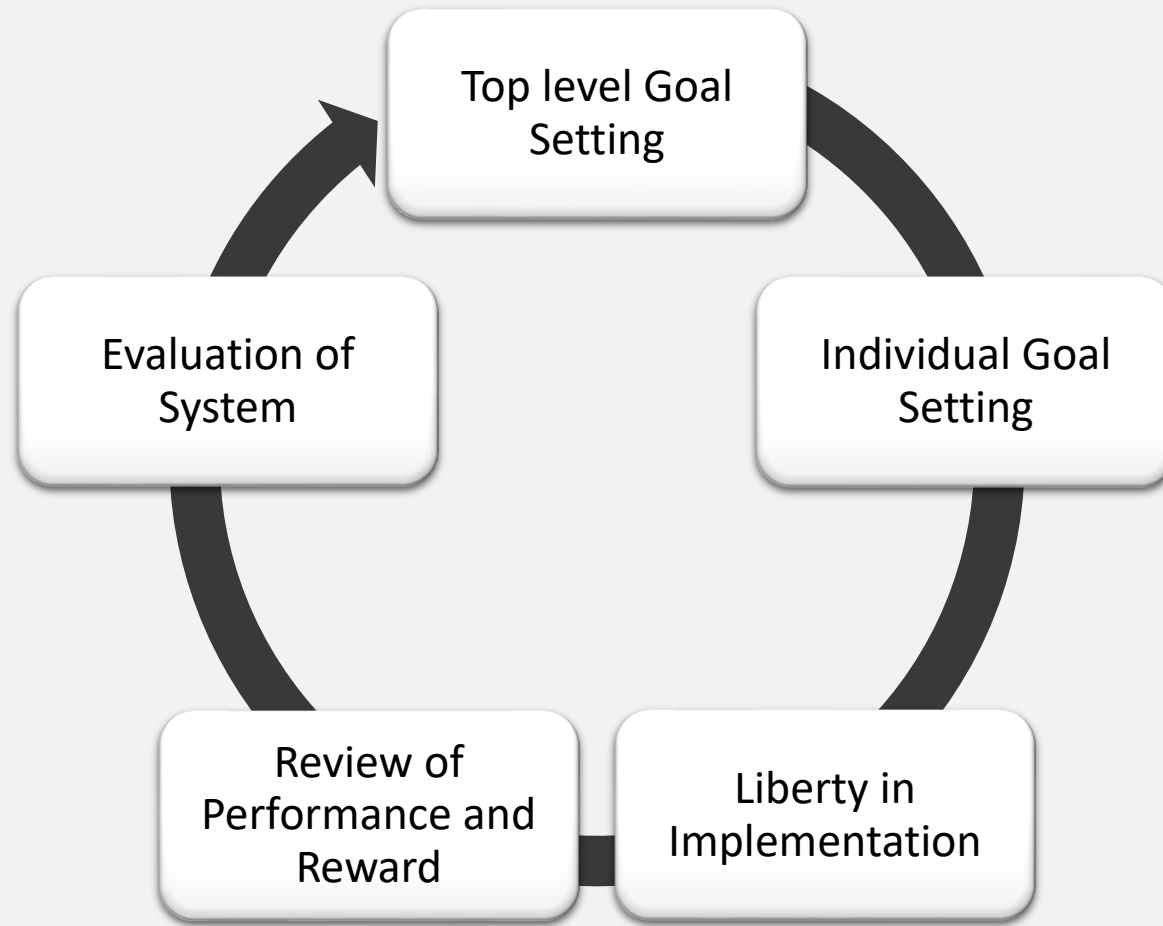(National Integrity Strategy of Bangladesh)

It is a national strategy document for promoting good governance through advancement of integrity and prevention of corruption

Annual Performance Agreement (APA)

- Annual Performance Agreement (APA) is the Bangladesh model of performance management system in public sectors

- Performance management is implementation of strategic plans of an organization (Cokins, 2011)

- A continuous process to identify, measure and develop the performance of individuals and teams in an organization and to align it with the organizational strategic goals (Aguinis, 2013)

Management by Objectives (MBO)

(Drucker, 1954)

NSSS Action Plan and APA

- Both are strategic and long term oriented
- Focus on efficient utilization of budget
- Structural similarity:
    Vision, Mission, Objectives , Performance
    Indicators
- Results based M&E
- Owned by Cabinet Division and line ministries
- Part of governance enhancement efforts
- Improvement of service is common for NSSS and
    APA

Grievance Redress System (GRS)

Grievance redress system is a platform provided by any institutions to the citizens to voice their dissatisfaction about disappointing, poor or inadequate performance of the institutions and hold it accountable.

Concept of Grievance

- Any cause of complaint regarding public service delivery

- An expression of dissatisfaction, which needs a response.

- It can be real or imaginary

- It may be legitimate or not

- The grievance may be expressed by means of writing, online or oral statement

Redress Options

- An apology

- An explanation

- Assurance, backed up by action and monitoring

- Action taken to put things right

- Compensation, if applicable
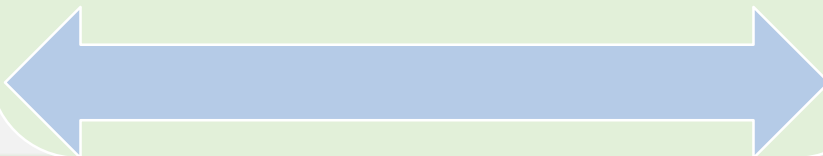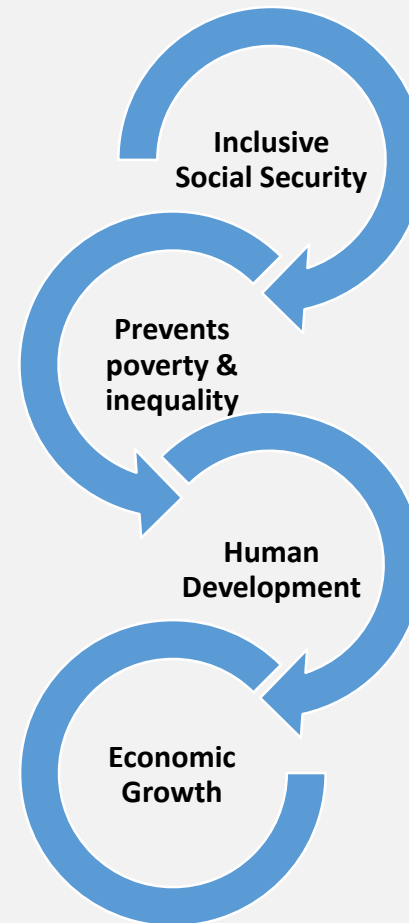
Submission of Complaints

- Grievance can be lodge in either to GRO of the concerned Ministry/Division.

  - Online(www.grs.gov.bd)

  - Offline – at gate no 5 in Bangladesh Secretariat
  - Offline of concerned Ministry/Division.
  - GRS cell in Cabinet Division (if need).

- Complaints forwarded to Focal points of respective ministries/divisions by Cabinet Division complain cell.
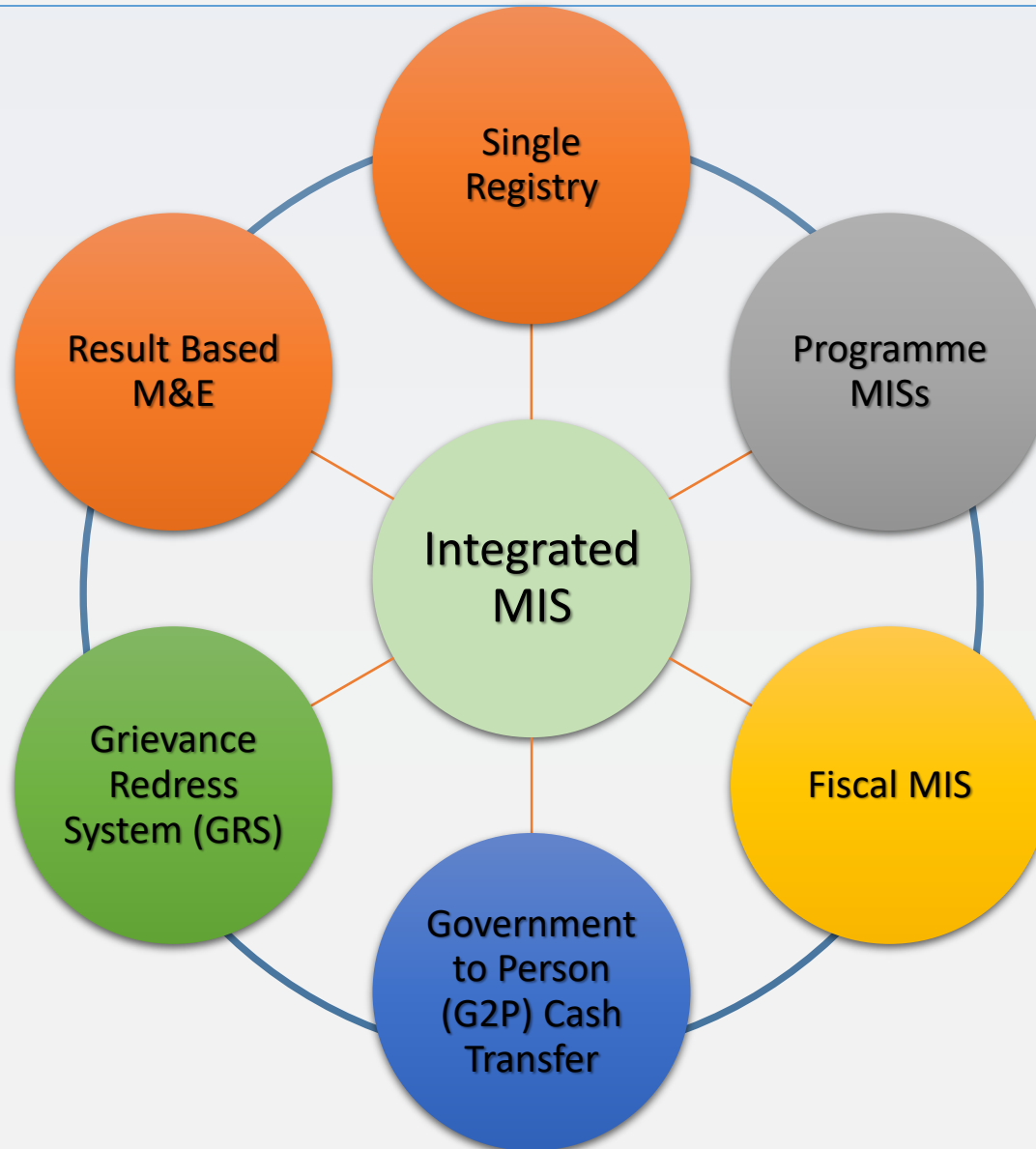
National Social Security Strategy (NSSS)

Cabinet Division coordinates the implementation of NSSS which is consistent with the SDG goals. The NSSS vision is-

Build an inclusive Social Security System (SSS) for all deserving Bangladeshis that effectively tackles and prevents poverty and inequality and contributes to broader human development, employment and economic growth.

Inclusive Social Security

Prevents poverty & inequality

Human Development

Economic Growth

Institutional Reforms

- Single Registry
- Programme MISs
- Fiscal MIS
- Government to Person (G2P) Cash Transfer
- Grievance Redress System (GRS)
- Result Based M&E
- Integrated MIS

Civil Registration and Vital Statistics (CRVS)

CRVS – What is it all About?

CR = Civil Registration

Permanent and continuous registration of various vital events and information of a person's life.

VS = Vital Statistics

Production of appropriate and diverse statistics based on CR required for policy making.

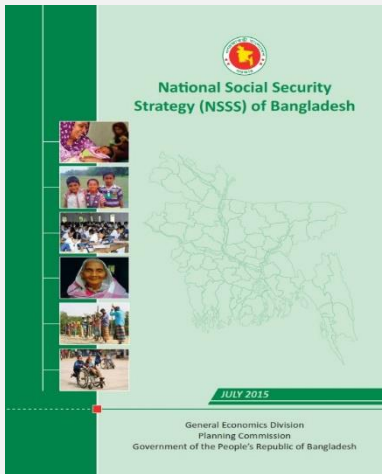Birth | Marriage | Adoption | Divorce | Death | Cause of Death

+ Migration + Service Delivery

Social Security Policy Support (SSPS) Programme

National Social Security Strategy (NSSS) of Bangladesh

JULY 2015

General Economics Division
Planning Commission
Government of the People's Republic of Bangladesh

Action Plan
Implementation
of
National Social Security Strategy (NSSS) of Bangladesh

2016-2021

Cabinet Division
and
General Economics Division of Planning Commission
Government of the People's Republic of Bangladesh

The project is implemented jointly by the Cabinet Division and GED Supported by UNDP, DFAT and DFID

The objective of the project is to ensure that the Government of Bangladesh develops a fully functional social protection system, which supports and facilitates best practice delivery models

The project supported in formulation of the National Social Security Strategy and its Action Plan

It provides supports to the Cabinet Division, GED and other line ministries in reforms and implementation of the NSSS

Broad Activities of SSPS

Activity – 1: Better governance of social security by strengthened coordination, M&E, and reporting functions and stronger research and analysis capacity building for a more effective evidence base for policy development; and

Activity – 2: Modern social security infrastructure developed and capable of supporting a nationally integrated delivery system for reliable, transparent and developmental GoB social transfers, while promoting linkages to ensure effective coordination.

Social Security Reform Recent Update

NSSS Action Plan (2016-2021)

- Central Management Committee (CMC) for Bangladesh Social Security Programmes approved the NSSS Action Plan end of last year. Launch this action plan possibly in September 2018.

- Action plan composition of: 35 ministries/divisions (implementing and associate) action plans; 5 thematic clusters' plans, gender issues are covered.

Social Security Governance Reform

- **National Level**
  - ✓**Central Management Committee (CMC):** Coordination and reform of social protection schemes up to 2025
  - ✓**Action Plan Preparation Sub-committee** (under the CMC): Overseeing progress of implementation of the action plan by the ministries/divisions, and thematic clusters linked to APA

- **Sub-national Level**
  - ✓**Divisional Committee:** has been formed by the CMC lately for bottom-up coordination
  - ✓**District Committee** and **Upazila Committee**: ToRs revised.

  <u>Responsibilities:</u>

  Review of progress of implementation of the action plan embedded social security programmes by

  - the implementation coordination committees at sub-district level,
  - coordination committee at district and division level, and
  - apprise to the CMC.

- **Result-based M&E Framework**:
    - M&E Committee composition: Cabinet Division, Ministry of Finance, IMED, Statistical & Informatics Division (SID)/BBS and GED, will provide guidance.
    - ✓As per the spirit of the NSSS, a framework has already been developed. Now, it will go through consultations.
    - ✓Core Diagnostic Indicators (CODI) will be collected

- **Single Registry MIS at BBS, Feasibility Study and Master Plan**:
    - M&E Committee composition: Cabinet Division, Ministry of Finance, IMED, Statistical & Informatics Division (SID)/BBS and GED, will provide guidance.

- **Strategy & Action Plans (under the guidance of Sub-committee of CMC)**
    - ✓**Gender**: Based on a approved gender policy, an action plan will be developed.
    - ✓**NSSS urban inclusion**: NSSS urban diagnostic, strategy and an action plan.
    - ✓**Advocacy and Communication**: NSSS advocacy and communication needs both supply and demand perspective: diagnostic, strategy and action plan are planned.

- **<u>Strengthen Grievance Redress System (GRS):</u>**
  - 2nd generation online platform draft developed
  - ✓ Pilot testing of GRS in 2 districts engaging Union Digital Centers (UDCs) and support to GRS section of Cabinet Division to monitor national dashboard, and demand generation activities.

- **<u>Orientation and Capacity Building</u>**
  - ✓ **NSSS Orientation :** Parliamentarians and civil servants related to NSSS implementation and Action Plan in next year
  - ✓ **Capacity development of the Civil Servants in BPATC** – Partnership with BPATC for Foundation, mid-level and senior level officials for ToT curriculum

- **<u>Setting up of an GO/NGO/Civil Society Platform</u>**
  - Collaboration with Platform for Dialogue (P4D) of Cabinet Division

Future Reform Areas of SSPS Programme

- **Key Policy diagnostic / research on vital reforms on social security in Bangladesh (proposed)**
  1. Small programme consolidation: scope, principles and suggestions
  2. Social security needs of the urban poor
  3. Reaching the poor and marginalized groups with scope of better targeting
  4. Implications of changing demographics
  5. Long-term effect of livelihood promotion types of social security programmes
  6. Labour market integration based on job opportunities matched with skills
  7. Micro-simulation of what has greater effect on reduced poverty: expanding programme coverage or increasing transfer size
  8. Diagnostics study and feasibility study on social insurance

- **Other studies:**
  - **Mid-term Evaluation of the NSSS**: M&E Committee composition: Cabinet Division, Ministry of Finance, IMED, Statistical & Informatics Division (SID)/BBS and GED, will provide guidance.
  - **Pilot study** on Saving habit financial inclusivity under G2P and P2P – progressing in Kurigram and Satkhira District with LGD SWAPNO Project

Coordination of SDG

Goal :1
1 NO POVERTY

- **End poverty in all its forms everywhere**
  - **Target: 1.1-1.4**
  - **33 Associate Ministry/Divisions**
  - **Role of Coordination**

Goal :16
16 PEACE, JUSTICE AND STRONG INSTITUTIONS

- **Peace, justice and strong institutions**
  - **Targets 16.5-16.6**
  - **13 Associate Ministries/Divisions**
  - **Role of both Coordination and Actions**

Involvement of Development Partners

DP	Activities	SDG Goals
UNDP, DFID, DFAT	SSPS Programme for social protection policy reforms	SDG -1
UNICEF	Child social protection	SDG-1
WFP	Nutrition sensitive social protection	SDG1
EU	1. Budgetary support to strengthen social protection programmes 2. Platform for Dialogue (P4D)	SDG-1 SDG-16
ADB	Formulation of NIS GRS software	SDG-16
JICA	Implementation of NIS	SDG-16

Thank You